

Whzan and Nourish have created a link which allows for the NEWS2 results from Whzan to link into the Nourish system. This will stop the duplication of results, saving valuable time for care and support staff.

## To set up the link:

- 1. First ensure that client details are correct on both systems. This includes their NHS number.
- Send an email to <u>support@whzan.com</u> containing your request for a 'Token' along with the name of your Whzan caseloads.
- 3. Once you have received your Token you can input this on the Nourish system. To do this click on the Extensions module in the administration menu.
- 4. Locate Whzan remote monitoring and toggle the integration to on.
- 5. Read and accept the Terms and Conditions.
- 6. Enter the Token.

Once completed results from Whzan will automatically transfer into Nourish.

**Please note:** if you are not seeing results from Whzan transfer to Nourish then please check your client's details including NHS number and date of birth. If they do not match on both systems then the transfer will not work.

You will be able to see the results on Nourish under the client's timeline. You can use the date selector to see the results from a specific date.





## Importing clients from Nourish to Whzan

If you are setting up your Whzan caseloads for the first time or if you have a new client to add onto Whzan, you can now import your clients from Nourish.

Once you click on a caseload you will see an option to 'Import from Nourish'.



This will bring you to a page with the names and details of your clients already set up on Nourish. The system will check whether a client is already on the Whzan system or if their NHS number does not match the NHS records locater.



You can choose whether to import a client or not by using the tick boxes on the left-hand side of the screen. Untick a box if you do not wish to import that client. Clients who are already on the system will not be ticked.

## If you require support then please contact us at:

Support@whzan.com

Or call us on 01983 817 000