





Normal values

NORTH LONDON PARTNERS
in health and care

Vital signs

A guide on how to call for medical or nursing assistance/help





SITUATION



BACKGROUND



ASSESSMENT



RECOMMENDATION

- Identify yourself
- Identify the resident/client by name and the reason for your call
- Describe your concern
- What long term illness does the resident/ client have? Provide a list of current medication
- What are the resident/clients' vital signs, NEWS2 score and other relevant information. What actions (if any) have you taken already?
- Explain what you need be specific about request and time frame