

Bladder and Bowel continence promotion for carers

Always follow local policy and guidelines on continence promotion or management

Knowledge	
Bladder function	
Understands how the bladder	https://www.youtube.com/watch?v=aneONhtaEyo
functions	
Average time to pass urine is 4-7times	
per day.	
Nermel urinetien fer en edult is ebeut	https://teachmeanatomy.info/pelvis/viscera/bladder/
Normal urination for an adult is about	
300-500mls depending on fluid intake	
Older adults may get up to use the	
toilet 1-2 times at night.	
Bowel function	
Bower function	
How bowels work	https://www.bladderandbowel.org/bowel/bowel-
Bowels open between 3 times a day to 3	resources/how-the-bowel-works/
times per week	
	https://www.healthline.com/health/bowel-
	movement#constipation-and-diarrhea-causes
Knows different types that stool can	
present as and able to describe	Bristol Stool Chart (england.nhs.uk)
appearance of stool and other things to	
consider regarding appearance of stool	https://gutscharity.org.uk/poo-torial/
	https://gutscharity.org.uk/advice-and-
	information/symptoms/constipation/



Aware of causes of bowel (faecal)	
incontinence: constipation, severe	https://www.nhs.uk/conditions/bowel-incontinence/
diarrhoea and other disorders	
Hand hygiene	
Understands the importance of good	https://www.youtube.com/watch?v=8wi8gYBSq1Q
hand hygiene.	
Knows correct steps involved in good	https://www.england.nhs.uk/wp-
hand hygiene.	content/uploads/2022/09/nipc-manual-appendix-1-
	handwashing.pdf
	https://www.nhs.uk/live-well/best-way-to-wash-your-
	hands/
Understands Importance of Nutrition	
and hydration	
Eating a balanced diet with plenty of fruits	https://www.nhs.uk/live-well/eat-well/how-to-eat-a-
and vegetables	balanced-diet/eight-tips-for-healthy-eating/
Encourage adequate fluid intake.	https://www.nhs.uk/live-well/eat-well/food-guidelines-
	and-food-labels/water-drinks-nutrition/
Toileting	
Look for pale looking urine colour.	https://www.nhsinform.scot/campaigns/hydration
• Ensures there is provision of clean	
private toilets	https://www.bladderandbowel.org/help-
Encourage regular toilet visits.	information/resources/toilet-positions/
Ensure correct toilet position	
especially to empty bowels.	
Encourage regular exercises as	
can help to keep bowels to	
moving.	
-	



Skin integrity	
Incontinence can increase risk of	https://www.bladderandbowel.org/wp-
skin damage.	content/uploads/2017/05/BBC061 Skin-Care.pdf
The damage can cause considerable discomfort.	
Damage to the skin can happen from moisture, urine, irritants and	
enzymes from faeces, cleaning	
with soap and water and wearing	
incontinence products.	
Falls	
Urinary incontinence can cause falls for	https://cks.nice.org.uk/topics/falls-risk-
different reasons: Have a look at falls	assessment/management/falls-risk-assessment/
competencies for more information	
but some of these reasons include:	
Needing to rush to the toilet due to	
fear of not reaching it in time. This	
is high risk during night tim when	
someone is sleepy and in dark	
environment.	
Due to tiredness and feeling	
sleepy during daytime due to need	
to keep going to the toilet at night.	
Certain medications used to treat	
urinary incontinence can cause low	
blood pressure when someone	
stands up (postural hypotension).	

North Central London Integrated Care System

These can include antidepressants	
(Duloxetin and imipramine) and	
anticholinergic medicines	
(Oxybutynin, Tolterodine).	
Drinking less fluids to avoid leaking	
urine can lead to dehydration	
causing darker urine that can	
irritate the bladder causing urinary	
urgency thus increasing risk of	
falls.	
Risk of slipping off urine on the	
floor if someone leaks urine as	
floor will be wet.	
• Distraction from task at hand or	
walking that can be caused by the	
need to focus on reaching the	
toilet.	
Crossing legs to try and stop	
leaking urine creating unfamiliar	
walking patterns that increase risk	
of falls.	
 Losing body strength, balance and 	
stamina by avoiding moving	
around or go out increasing	
restriction in mobility and risk of	
falls.	
Escalation	
Knows who to escalate to where there	Nurse, Team leader, Manager
are concerns.	



Aware of support services available	
Medical advice through Gp	
NHS bladder and Bowel Continence	https://www.bladderandbowel.org/bladder/bladder-
service	conditions-and-symptoms/
Charities and advice line (Bladder and	
bowel UK)	https://www.bbuk.org.uk/
Just can`t wait card	https://www.bladderandbowel.org/help-information/just- cant-wait-card/
Radar key to use for access to	https://www.bladderandbowel.org/news/radar-keys-
disabled toilet.	explained/
Age uk	https://www.ageuk.org.uk/northern-ireland/information- advice/health-wellbeing/conditions- illnesses/incontinence/